

**Regulatory Affairs Department**

Office of the Director



June 11, 2009

Marlene H. Dortch  
Secretary  
Federal Communications Commission  
445 12<sup>TH</sup> Street, SW  
Washington, DC 20554

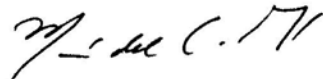
Re: **Implementation of the Payphone Reclassification and Compensation Provisions of the Telecommunications Act of 1996, CC Docket No. 96-128**

Dear Ms. Dortch:

Attached please find the updated Payment Handling and Dispute Resolution Contact List for PRT/PRTLTD, per requirement of 47 CFR Section 64.1320 (e). We have updated the secondary contact information for Payment handling Process, which is the only change.

Should you have any question regarding this information, do not hesitate to contact us at (787) 782-9046.

Sincerely,

by:   
Walter Arroyo

Attachment

C: Edith Rosario  
Irma Muratti  
Peggy Gaitan

**Puerto Rico Telephone Company, Inc. (PRT) & PRT Larga Distancia, Inc.  
(PRTL D) Payment Handling and Dispute Resolution Contacts**

Per requirement of 47 CFR Section 64.1320 (e). PRT/PRTL D provides this statement identifying the persons responsible for handling payphone compensation and for resolving disputes with payphone service providers:

**I. HANDLING PAYPHONE COMPENSATION**

Primary Point of Contact: Billing Concepts, Inc.  
Attention: Peggy Gaitan  
7411 John Smith Drive, Suite 200  
San Antonio, TX 78229  
Telephone: (210) 949-7109

Secondary Point of Contact: PRT/PRTL D  
Attention: Irma Muratti  
P.O. Box 360998  
San Juan, PR 00936-0998  
Telephone: (787) 766-2355 x-5663

**II. Resolving Disputes**

Primary Point of Contact: PRT/PRTL D  
Attention: Carmen L. Flores  
P.O.Box 360998  
San Juan, Puerto Rico 00936-0998  
Telephone: (787) 775-7717

Secondary point of Contact: PRT/PRTL D  
Attention: Alicia Caballero  
P.O.Box 360998  
San Juan, Puerto Rico 00936-0998  
Telephone: (787) 775-7605